COVID-19 Pandemic Response Update

Resources regarding how the City of Minneapolis is responding to the pandemic and helping residents and businesses can be found on the City’s dedicated Coronavirus Update webpage. In addition to the webpage, all are encouraged to sign up for the City’s emailed pandemic updates and view past newsletters.

The City’s climate and energy programming and policies are largely continuing with some minor disruptions. Programs that are funded by the energy franchise fee increase and that were operational prior to the pandemic are continuing. Programs that were in the development process and not yet operational are currently being assessed against budget availability and changing priorities for residents and businesses.

The City has suspended water meter shutoff during the COVID-19 emergency. Washing hands is critical to protect public health. Water customers who have previously had their water shut off should reach out to Utility Billing, and the City will work to restore their water services.